THE SALVATION ARMY
SOUTHERN AFRICA TERRITORY
ANNUAL REPORT
2022

RE-COMMITTING TO RE-BUILDING THE CHURCH

"I also told them about the gracious hand of my God on me and what my King had said to me.

They replied, "Let us start rebuilding"

So they began this good work."

Nehemiah 2:18

CONTENTS

Letter from Territorial Commander	2
Letter from the Chairman of the Advisory Board	3
Our Mission	4
Organisational Structure	5
Who we are	6 – 7
Areas of Service	8 – 9
Our work	10 – 11
Our Services	12 – 13
Social Impact	14 – 15
Building Lives and Futures	16 – 19
Building Communities	20 – 25
Building Relationships	26 – 27
Financials	28 – 29
Supporters, Donors and Friends	30
Contact Us	31

LETTER FROM THE TERRITORIAL COMMANDER

Dear Friends,

If ever there was a time when our country needed The Salvation Army, the time is now. You will agree with me that it has been difficult over the past year and seemingly, we are not yet at the end. The impact of Covid-19, Civil Unrest and other disasters has left the country badly harmed economically, and the people destitute.

In response to these challenges, our drive for the year under review has been "Re-Committing to Re-Building the Church". The reality is that our country does need re-building in many areas. We have seen hunger and homelessness on a scale like never before and yet, through the Grace of God, and our donors, we have managed to keep all our services operational.

As we strengthen our Faith, we have also strengthened our Social Welfare into communities throughout South Africa. Thus, we have mobilised our forces to come to the assistance of the poor, neglected and marginalised through building lives, futures and communities with the commitment of our dedicated officers and the motivation of our love of God. As you can see, our impact is significant and yet there is still much work to be done. The Army's objectives are: the advancement of the Christian religion and education, the relief of poverty, and other charitable objects beneficial to society or the community of mankind as a whole.

The work undertaken by The Salvation Army is collaborative. I wish to record my sincere thanks and appreciation to all our donors and supporters. As you read these stories, may you be reminded that the focus of our work is helping people and it is people like you, our donors who enable us to do so.

God Bless You.

Torben Eliason
Commissioner
Territorial Commander

LETTER FROM THE CHAIRMAN OF THE ADVISORY BOARD

As The Salvation Army, we would like to express our gratitude to all our donors and stakeholders.

Our theme for 2022 is Re-committing to Re-building the Church. As we consistently navigate through the impacts of Covid-19 on our centres, we consistently pursue our medium to long-term plans of:

Building lives as we improve on our children's centres

Building futures by moving purposefully forward in expanding our step-up facility and Gender Based Violence Centres. We will remember that sadly, Covid-19 created a second pandemic of increased Gender Based Violence.

Building communities through our Goodwill centres, while moving forward with street feeding schemes and caring for the elderly.

We continue to live by our motto of **"Heart to God, Hand to Man".** It would not be possible to achieve the implementation of our programmes without your continued financial support.

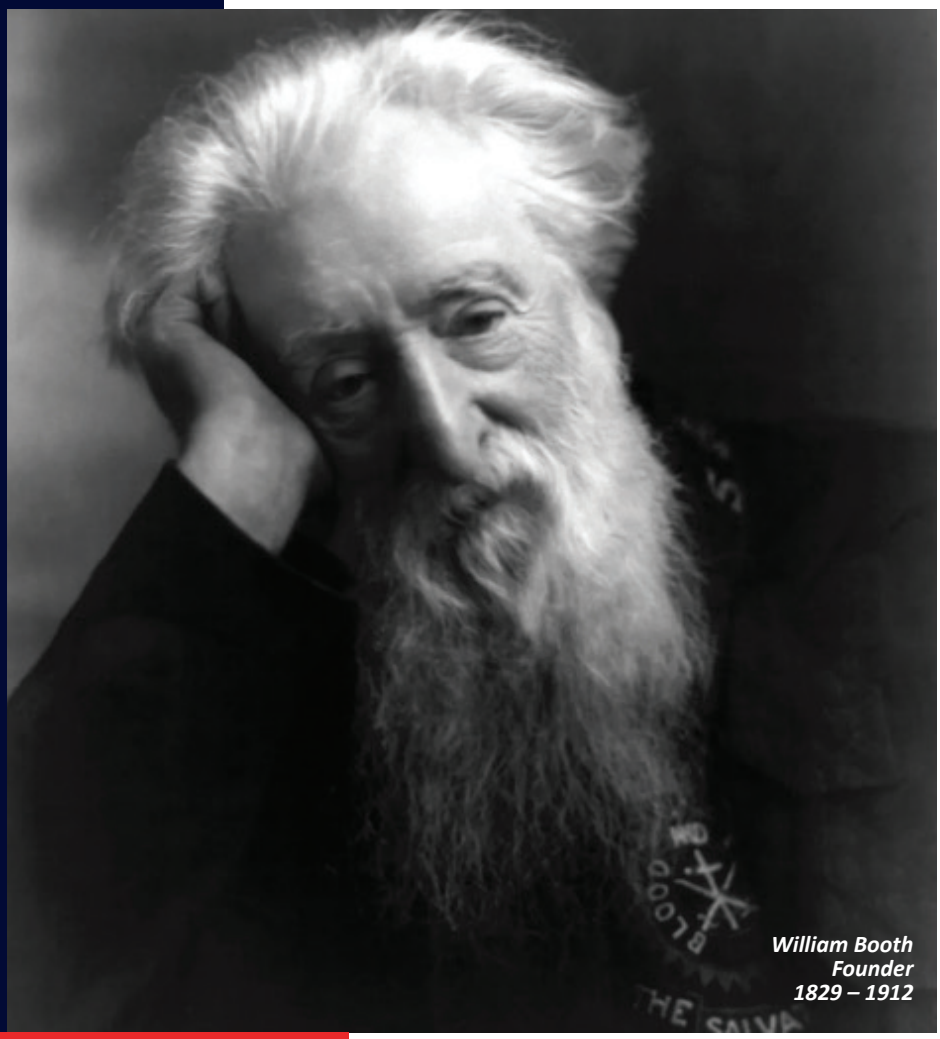
The focus for the financial year of re-building and giving back a sense of worth to our communities has become more important than ever.

The Salvation Army is fully committed to accelerating this process and will need your financial support going forward. You, our valued stakeholders, bring our purpose to life and we thank you for it.

We are grateful for your support and may God continue to bless you.

Warm wishes

Johanna Makgalemele-Mukoki
Chairman of the Advisory Board



William Booth
Founder
1829 – 1912

"HEART TO GOD, HAND TO MAN"

OUR MISSION

To provide caring without discrimination, as a practical response to specific, identified, urgent needs in the community and as an expression of the love of Christ;

To facilitate the improvement of disadvantaged communities as an expression of the love of God and moving towards sustainable development;

To encourage change in harmful addictive behaviour through development of a spiritual relationship with God.

The Salvation Army is a Christian Church and was founded by William Booth in England in 1865. The Salvation Army Southern Africa Territory was established in 1883 and comprises South Africa, Eswatini, Lesotho, Namibia and Island of St Helena.

As a worldwide evangelical movement, our work is motivated by faith and values. As a Christian organisation, our love of Jesus Christ inspires us to care for those in need.

Our objectives are the advancement of the Christian religion, the relief of poverty, and other charitable good deeds beneficial to society and the community as a whole.

Our values of human dignity, justice, hope, compassion and community are echoed throughout our work.

ORGANISATIONAL STRUCTURE

The Salvation Army is an international organisation with its Headquarters in London (UK) and is headed by the General who is elected by all The Salvation Army's Commissioners and Territorial Leaders worldwide.

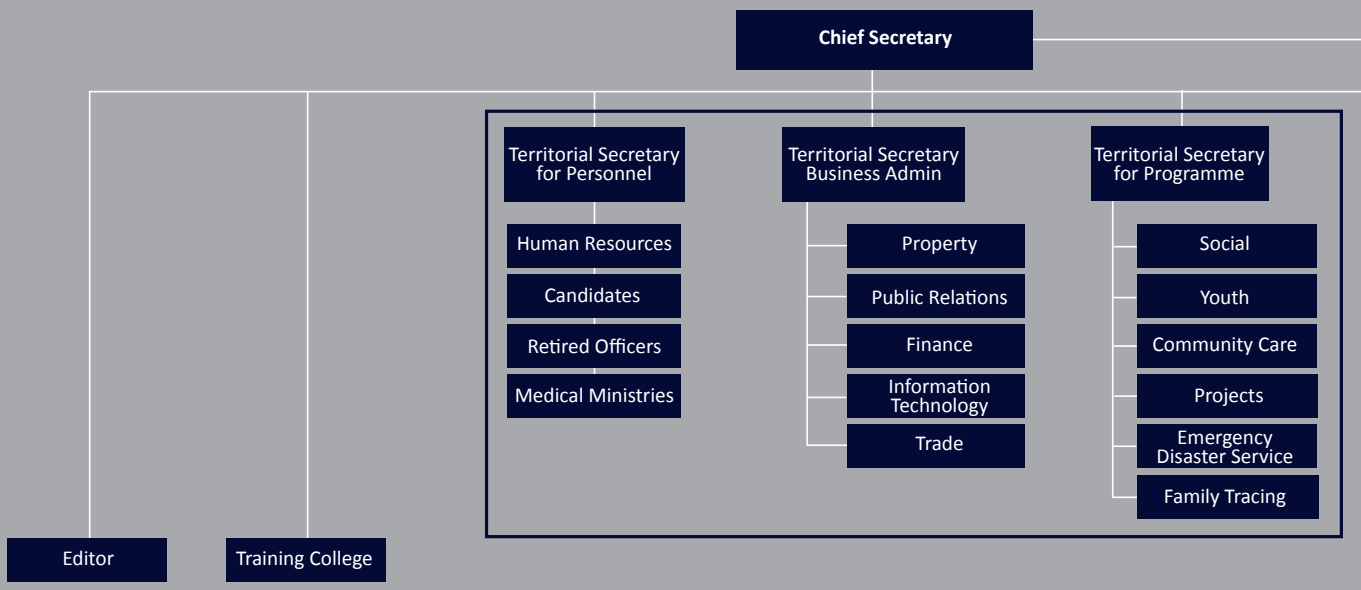
The Territorial Commander acts as the representative of the General in The Salvation Army Southern Africa Territory. The office of The Territorial Commander is made up of The Territorial Cabinet, Advisory Board and The Moral and Social Issues Council (MASIC). These three bodies are entrusted with the governance of The Salvation Army Southern Africa Territory and are supported by a written Constitution.

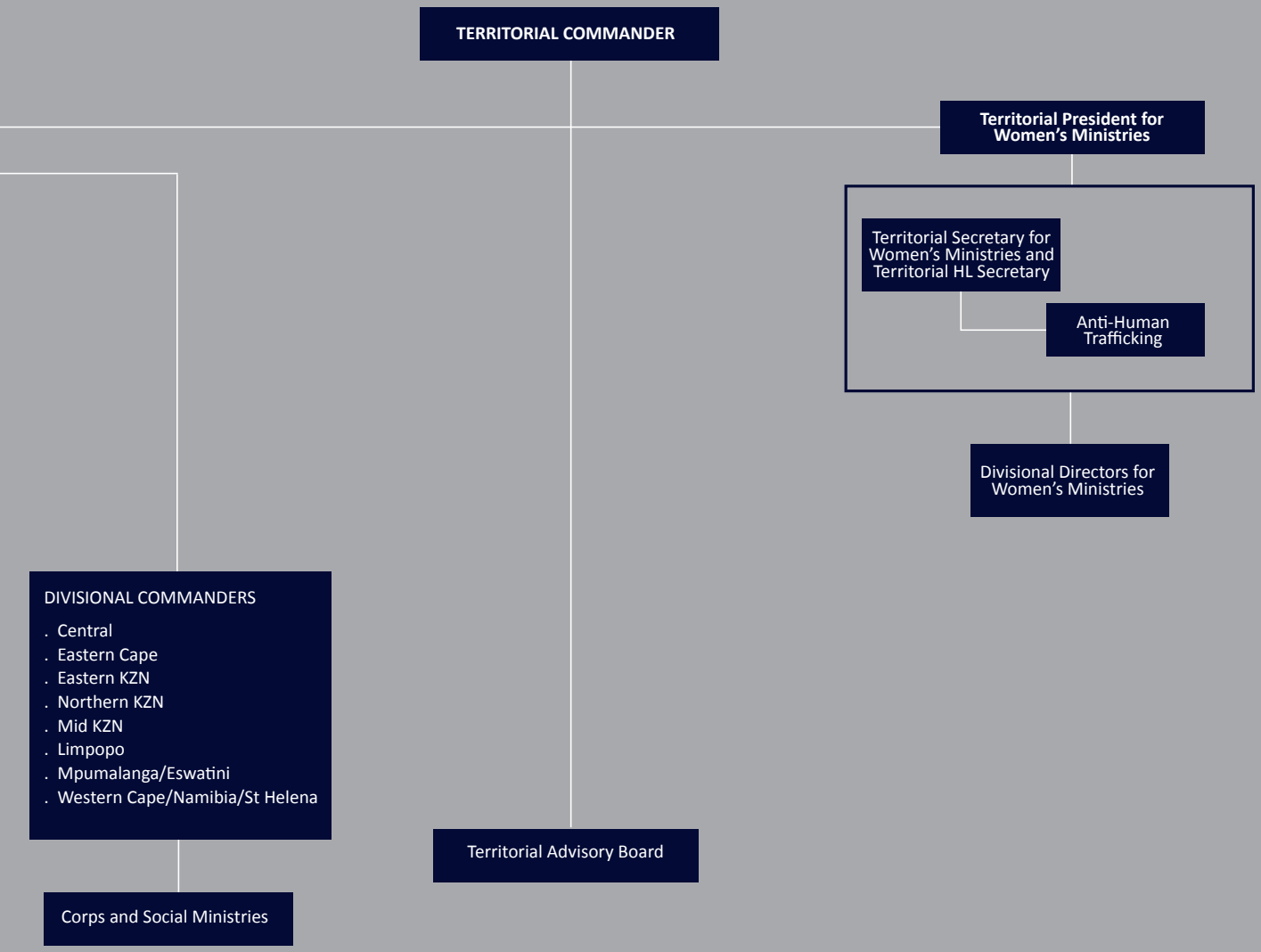
TERRITORIAL CABINET
Commissioner Torben Eliasen
Commissioner Deise Eliasen
Lt Colonel Jabulani Khoza
Lt Colonel Fikile Khoza
Lt Colonel Lenah Jwili
Lt Colonel Nigel Schultz
Lt Colonel Judith Schultz
Lt Colonel Thomas Dlamini
Lt Colonel Doris Dlamini
Ms Duduzile Mkhwanazi (Secretary)

TERRITORIAL ADVISORY BOARD
Mrs Johanna Mukoki
Mr Scott McRae
Mr Carl Socikwa
Mr Jerrie Mabena
Mr Sihle Mthethwa
Commissioner Torben Eliasen
Commissioner Deise Eliasen
Lt Colonel Jabulani Khoza
Lt Colonel Fikile Khoza
Lt Colonel Nigel Schultz
Captain Velani Buthelezi (Secretary)
Mr Leon Viljoen (Invited)

MASIC (Moral and Social Issues Council)
Lt Colonel Lenah Jwili
Lt Colonel Judith Schultz
Lt Colonel Thomas Dlamini
Captain Juanita Wright
Captain Siyabonga Mcineka
Captain Velani Buthelezi
Major Heather Rossouw (Secretary)

WHO WE ARE


Chief Secretary
Territorial Secretary for Personnel
Human Resources
Candidates
Retired Officers
Medical Ministries
Territorial Secretary Business Admin
Property
Public Relations
Finance
Information Technology
Trade
Territorial Secretary for Programme
Social
Youth
Community Care
Projects
Emergency Disaster Service
Family Tracing
Editor
Training College


TERRITORIAL COMMANDER
Territorial President for Women's Ministries
Territorial Secretary for Women's Ministries and Territorial HL Secretary
Anti-Human Trafficking
Divisional Directors for Women's Ministries
DIVISIONAL COMMANDERS
. Central
. Eastern Cape
. Eastern KZN
. Northern KZN
. Mid KZN
. Limpopo
. Mpumalanga/Eswatini
. Western Cape/Namibia/St Helena
Territorial Advisory Board
Corps and Social Ministries

AREAS OF SUPPORT

- DIVISION
- CORPS
- CHILD AND YOUTH CENTRE
- EVENTIDE HOMES AND SENIOR CITIZEN CARE
- FAMILY CARE CENTRE
- HOMES FOR ABUSED WOMEN
- PSYCHIATRIC CARE
- HEALTH SERVICES
- MEN'S RESIDENCE
- REHABILITATION CENTRE
- COMMUNITY PROGRAMME

Limpopo Division
Mpumalanga &
Eswatini Division
Central Division
Northern KZN
Division
ibia Division
Mid-KZN
Division
Eastern KZN
Division
Eastern Cape Division
Western Cape Division

OUR WORK

The Salvation Army is both a church and a welfare organisation. Outreach into communities is facilitated through our Corps (churches) and includes daily/weekly meals to the impoverished, emotional and moral assistance to communities and emergency relief to victims of natural disasters such as fires and floods. During the winter months, blankets are distributed to the homeless.

The welfare work of The Salvation Army covers a diverse range of social issues. These programmes are accomplished through our Social Centres.

OUR SERVICES

CARE FOR THE AGED

The Salvation Army's Eventide and Age-Care Centres provide accommodation for the elderly. The programme is available to those who are disadvantaged, marginalised and vulnerable and aims to enhance human dignity while providing a high standard of shelter, food, clothing and healthcare. Senior members of the community are invited to take part in an array of daily activities aimed at maintaining an active and social life.

Emmarentia Eventide Home for Senior Citizens in Johannesburg, Gauteng, 40 residents

Ephraim Zulu Senior Centre for Senior Citizens in Soweto, Gauteng, 100 residents

Thembela Eventide Home for Senior Citizens in Durban, KwaZulu-Natal, 50 residents

Beth Rogelim, Men's Hostel for homeless and the aged in Cape Town, Western Cape, 88 residents

Benoni Goodwill Centre for the aged in Benoni, Gauteng, 24 residents

CHILDREN'S CARE

The Salvation Army has several Child and Youth Care Centres for children and teens who are either orphans or have been committed by the Courts. The children are accommodated in residential facilities and attend local schools. They are given professional assistance to overcome the trauma of abuse that they may have experienced in the parental home. Every effort is made to unite the child with the family with the assistance of professional counselling and follow-up visits.

Joseph Baynes Children's Home in Pietermaritzburg, KwaZulu-Natal, 82 residents

Ethembeni residential care for babies and children aged 0 – 3 in Johannesburg, Gauteng, 60 residents

Bethany Children's Home for abused and abandoned girls aged 6 – 18 in Soweto, Gauteng, 110 residents

Bethesda Children's Home for abused children aged 2 – 6 in Soweto, Gauteng, 32 residents

Early Childhood Development Programme

The Salvation Army runs **15 pre-school créches** throughout South Africa. It is our policy to keep créche fees as low as possible so that parents and care-givers can leave their children in a safe place during working hours. Very often, parents are unable to pay the fees as they are unemployed. The result of our policy is that many of the créches are under severe financial strain as we try not to turn anyone away. Apart from providing a stimulating and safe environment, the créches provide the children with healthy well-balanced meals and snacks, as often this may be the only meal that they receive in a day. Although we receive a Government Grant per child, this only covers the basics and extras such as maintenance and equipment have to be funded from our own initiatives.

SUBSTANCE DEPENDENCY REHABILITATION

Patients are accepted on a voluntary basis as this contributes to a more positive outcome. An intensive therapy and pastoral programme is offered under the direction of social workers, psychiatrists, a staff nurse and pastoral counsellors.

Hesketh King Treatment Centre in Stellenbosch, Western Cape, 60 residents

GENDER BASED VIOLENCE

Services are rendered to distressed and abused women and their children in two facilities. These facilities provide a safe haven where the victim and her children can find refuge and a path to healing. Professional counselling and capacity building programmes maximise the residents' potential of becoming self-reliant and independent.

Care Haven for abused women and children in Cape Town, Western Cape, 28 women and 45 children

Beth Shan for abused women and children in Pretoria, Gauteng, 15 residents

FAMILY CARE

Unemployment and retrenchments have placed many families under financial and emotional strain. The Salvation Army has two goodwill centres for the homeless, those with drug-related problems, and victims of rape and human trafficking. Residential care for a maximum of six months is provided and residents are encouraged and assisted with finding employment.

Benoni Goodwill Centre for men, women and children in Benoni, Gauteng, 62 residents

Family Mission Centre for men, women and children in Krugersdorp, Gauteng, 55 residents

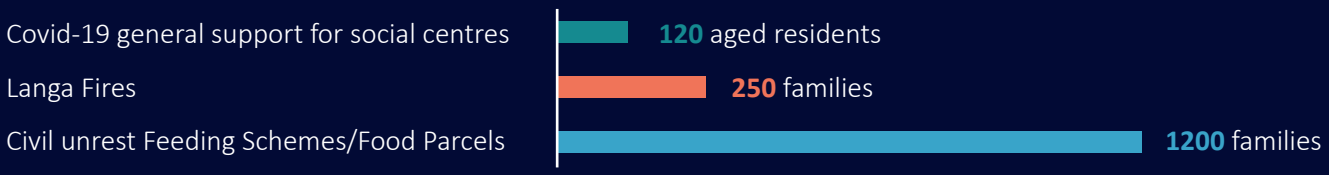
PSYCHIATRIC CARE

Residential care for psychiatric patients who pay only a portion of their old-age or disability pension towards professional care, treatment and board and lodging. Emphasis is on training residents to care for themselves and to develop self-worth.

Mountain Lodge in Magaliesburg, Gauteng, 60 residents

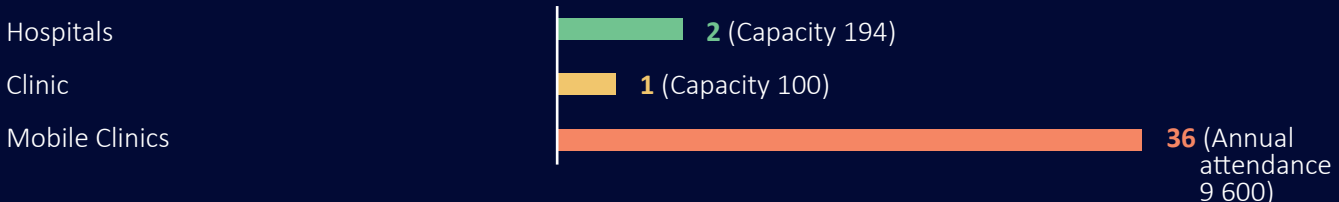
SOCIAL IMPACT

EMERGENCY DISASTER RELIEF



RESIDENTIAL SOCIAL PROGRAMMES

MEDICAL



EARLY CHILDHOOD DEVELOPMENT PROGRAMMES

Pre-school créches — **15** (Capacity 1260)

FEEDING

Regular Feeding Programme — **1800** people per week

Food Parcels — **2250** parcels

COMMUNITY PROJECTS

Two boreholes in two communities in Mpumalanga

Youth capacity building and entrepreneurship in eight communities

4 houses were built for families affected by the cyclone and 300 households assisted with building materials, food parcels and blankets

BUILDING LIVES AND FUTURES

ETHEMBENI CHILDREN'S HOME

Lisa,* a lovely young mother of three, was gang-raped for hours. Her tears and screams did not stop the rapists. Inevitably their crime resulted in pregnancy and nine months later Precious* was born.

Joyce Sebogodi, the lead carer at Ethembeni Children's Home relates the tragic story of Precious. *"When Precious was born, Lisa felt no love for the baby girl. She didn't even want to look at her or hold her. She wanted to give her to someone who could love her as she could not. Understandably, she was still traumatised by the gang-rape and her child would always be a reminder of that day."*

Precious arrived at Ethembeni when she was only four weeks old and was immediately hospitalised as she had a massive growth on the side of her head which deformed part of her face. The growth was removed and now, at six months she is a thriving, healthy and happy baby. *"We all love her dearly!"* Joyce exclaims.

"What", you may ask, "makes a mother abandon a child?"

There are several reasons. Poverty is one. The HIV scourge is another – particularly among the uninformed. Then there are parents who want to avoid social welfare in case they lose their other children. And few women want a baby conceived as a result of rape.

One positive aspect of abandonment is that most babies are left where they can be found. Parents do not want their babies to die. Babies who come to us are often the lucky ones.

Zodwa's* story. As her mother was too poor to feed and care for them, Zodwa and her sister were taken away and put into a foster home where they were abused and treated as slaves. It was a living hell for the two girls. Zodwa's sister was driven to commit suicide by drinking rat poison. Zodwa was so devastated that she too thought of killing herself, especially after being beaten with crutches and, covered in blood she went to the police who accused her of lying! To punish her, the foster mother poured hot water over her and locked her in a small room.

Noticing the bruises and blisters, Zodwa's teachers persuaded her to return to the police station. This time they believed her and took her to The Salvation Army Carl Sithole Children's Home in Soweto. She was ten years old. *"I'm so very, very happy here. They are very loving and kind and treat us like we are their real children,"* she says. Slowly, her eyes are losing their haunted look and she now enjoys being a child.

BRIDGMAN CRÈCHE
A day in the life of toddlers ...

In White City, Jabavu, in the heart of Soweto, is a gem of love and happiness known as the Bridgman Crèche. It caters for 50 toddlers aged from one to five years. Each weekday the crèche is alive with the excited babble of the learners who are divided into three classes – for one to two year olds, three and fours, and a grade R class to prepare five year olds for 'big' school. Each class has its own curriculum which includes a creative activity, story-telling, music (singing) and learning about colours, numbers, vowels, shapes, seasons, months and days. Various life skills come into each programme such as general hygiene. Each month has a theme such as 'My Family'.

The day starts with prayers and a healthy breakfast, followed by lessons. After lunch the children enjoy time for play and then a well-earned rest after which an afternoon snack is provided. Often a little food parcel is given to the most destitute kids to take home.

Administrator, Major Happy Madonsela took over the crèche just before the outbreak of Covid-19. In March, 2020 the lockdown was implemented and the crèche was closed. Sadly, the children still came to the crèche looking for food and they were not turned away as the officers and staff of The Salvation Army took it upon themselves to give them food. *"This is a poor community, and most of the children are raised by single parents. I love these children,"* says the Major. *"They are like my own. My heart goes out to them."*

The Major is supported by three teachers who are all committed and deeply dedicated. They are soon to start planting a veggie garden, which, apart from being great fun, will provide fresh veggies for the meals at the crèche and teach the children about agriculture.

CARL SITHOLE CENTRE, SOWETO
New stars light up our future

In these dark days throughout the world, it is wonderful to report the success of young women who have overcome incredible odds thanks to The Salvation Army's Carl Sithole Centre.

This centre in Klipspruit, Soweto, comprises the Bethany Children's Home, Bethesda House, Carl Sithole Memorial Crèche and Bethany Combined School. The children here have all experienced unspeakable hardship.

Screen power

One emerging star is Thembi* (14) a beautiful, bright young lady whose mother had been abused and burnt. Thembi came to the centre six years ago, together with her two sisters and a brother. The children had been in a foster home where they were abused and forced to sleep outside. A social worker brought them to the Carl Sithole Centre.

Thembi is in grade 9 and doing well, especially in English and creative writing – she loves reading and she writes poetry. Thembi dreams of being a model or actress, but also hopes to produce or write for TV/cinema. She's also keen on motivational speaking so that she can share her story and prove that there is hope.

"I am really happy at Bethany. We're well looked after and I have learnt so much. I especially value learning about God," comments Thembi.

A Major influence

Major Rosannah Ntshangase heads up the Carl Sithole Centre. Warm and approachable, she values each child who comes under her care. She finds it particularly joyous when they meet God for the first time, creating a strength that sees them through the rest of their lives.

"The Major is just like a mother to me," says 18-year-old Ntombi* who came to Carl Sithole when she was ten. Today she has the bubbling enthusiasm to be a star in whatever field she chooses. *"After my father left, my mom started drinking and in her drunken state became abusive. We lived in constant fear. Thank God, a neighbour called the police and a social worker soon took us to Carl Sithole,"* Ntombi relates.

This confident, positive young woman is in matric and looking forward to taking on the world. While her favourite subjects are English and Life Orientation, her career choices at present lie between becoming an air-hostess or a singer. She also dreams of creating a place of safety for other unfortunate young girls.

"Being here is a blessing and the Major is especially kind and caring. She's always ready to listen and give great advice." says Ntombi.

Doing the honours

When Lerato's* mom passed away in 2015, she (aged 14) and her four younger siblings were left to fend for themselves. Their family shunned them. Social workers took them from their mother's shack to a place of safety before coming to Carl Sithole Centre two years later.

For the next four years, it was Lerato's home. *"I loved everything about it. All the things I'd never had before – plenty of space, my own bed, enough food, security, and lots of time to study."*

"I passed matric with flying colours, thanks to the amazing support and care I got from the staff. I lacked for nothing and was able to focus on my studies. Having received a bursary from the Gauteng Department of Education, I am now doing my first year at Wits University, studying towards an honours degree in education to be a high school teacher. The bursary was earned for being one of the outstanding learners at my school."

On the right wavelength

Ayanda*, now 19, was abandoned immediately after birth and The Salvation Army took her in and gave her a secure, caring and loving home in Bethesda House at the Carl Sithole Centre.

"Everything I am today, and everything I've learnt, is through The Salvation Army. The people there became my family. They honoured, respected and loved me. They shaped my spiritual identity and my Christian values."

Since completing her schooling in 2020, Ayanda has been staying with a loving Christian family. She's now in her first year at Boston Media House, where she is studying radio and TV production. *"It has always been my passion to work in the media, and I am so grateful to The Salvation Army for giving me this opportunity,"* this rising star concludes.

Kids face terror-loaded transitions

In this day and age the challenges that face the young, who've come through massively disadvantaged backgrounds, are terror-filled. Nobody understands this more than The Salvation Army who have nurtured many such young people throughout their lives.

Our ability to continue this specific level of care drops away when they reach the age of 18 and matriculate. Imagine at that point, having to find your own home, get a job or continue your studies, manage your money, provide your own food, your clothes, and every small item of everything you need in your life.

Some children are reunited with their families, some are blessed with finding kind foster care, but the vast majority don't have these options and are facing the difficulties already mentioned. They have had the warmth, love and care of The Salvation Army, and we do everything in our power to make their transition easier. However, many of the children who leave the home after finishing school cannot take care of themselves for various reasons – some turn to drugs, many of the girls fall pregnant or they are kicked out of the family because they cannot find work. They are unable to pay their way through college or university.

Step-up to success

Joseph Baynes Children's Home in Pietermaritzburg has innovated a solution to this problem. They have created a super, post-graduate flat at the Centre.

It is an open-plan unit with a living/sleeping area that has two beds, a small couch and a desk. There are ample built-in cupboards, a bathroom and a kitchenette. Here, two students are able to continue their studies once they have left school.

A father-figure in spirit

Last year Lindiwe Ngcobo* matriculated with three distinctions, thrilling "Daddy" Owen, formally known as Lt. Owen Mutize. After quite a short time at Carl Sithole he endeared himself so much to the kids, so

desperate for a family, that they started referring to him as Daddy. This is how ***"our children" think of The Salvation Army personnel – as one big family."***

Lindiwe* and her sister Tandi* came to this home in 2016, having been badly neglected in a foster home. When their mother died, they were removed and brought to the sanctuary of Carl Sithole. Like most children here, they had no self-confidence when they arrived. *"Both girls are very bright,"* comments Lt. Owen. *"Lindiwe is an avid reader – a real bookworm. She's quiet, reserved and extremely focussed, she is a real inspiration to the other girls here who look at her in awe. I often hear the other girls say "I want to be like Lindiwe."*

She's now doing a three-year degree in Public Relations and Communication at the University of Johannesburg, where she is a resident. She comes home to Carl Sithole for her holidays to have a catch-up, with Tandi who is still at school and is doing very well.

Hope for the future

Passionate and enthusiastic, Lt. Owen believes everyone is born with hope and a need to make a difference, sadly this hope is often crippled by lack of opportunity.

The Salvation Army has an excellent reputation for giving our children the kind of caring and attention that makes them excel.

BUILDING COMMUNITIES

BETH SHAN – a place of healing

Six years ago, Joyce* (24), a young Zimbabwean, arrived in South Africa to look for work. Sadly, she got into an abusive relationship that ended after two years of hell, with her homeless and with an eight-month-old baby, Hope*. Shelters would not take her in with a child. Sleeping on the streets and in parks was not safe.

One morning, sitting on a street corner, crying, a lady approached and suggested she go to a police station for help. After making a few calls, the police officer told Joyce he'd found a place for her to stay **– Beth Shan.**

Mom and baby arrived, exhausted, hungry, dirty and with just the clothes on their backs. Joyce recalls how warm and welcoming Major Moya Hay was. She was overwhelmed to receive a gift of a towel, toiletries and fresh clothes.

"I learnt so much at Beth Shan," comments Joyce. *"How to do decoupage, bead work and mosaic. I was their first student to attain a certificate in computer skills. I learnt to pray and read my Bible and to believe in miracles. To have discipline and order. Today I can get through tough situations. I can trust again. And forgive. I was part of a family and experienced kindness, caring, love and trust."*

After seven months Joyce felt ready to leave Beth Shan. She got a good job at a boutique hotel and affordable accommodation. *"I am so grateful for my stay at Beth Shan and keep in touch to encourage the ladies to have faith."*

Escape from the tyranny of abuse

It's late. That time of night when normal city noises sound more menacing, more sinister. Our main gate bell rings and I peep through the window nervously. A mother and three children climb out of a police car and an officer shepherds them to the gate. I let them in and my heart breaks when I see the shocking state the mother's in. She's been brutally beaten and is trying not to cry as her frightened children cling to her.

When the police leave, I take Lerato* and the children to a family room. It's cosy and a welcoming parcel – our 'love pack' – eases their tension as they find a teddy bear, chocolates and other sweets, toiletries, slippers, a memo pad and pen. Exhausted, the children soon fall asleep. I comfort Lerato, listen to her story, and assure her that here they'll be safe.

Lerato, a 30-year-old from Eswatini, has five children, but her partner has removed two of them, leaving her with the three youngest, aged three, one and three months. *"I will not let him take these children away from me,"* she vows *"I am a good mother and love them all very much. But that man . . . I'm sure he'll kill me. He gets very violent, especially after a few drinks, and several times has threatened me with a knife."* After this night's violent attack, neighbours called the police who brought her to Beth Shan.

For the first week Lerato relaxes and collects her thoughts. The second week Mildred Ramadikela, our social worker, evaluates her situation and together they work out a plan. Mom and kids will stay at Beth Shan for three to six months, depending on her progress.

At three weeks Lerato, now an entrenched client, starts her programme in earnest. Mornings include breakfast, house-keeping chores, devotion and exercise, followed by serious work towards rehabilitation. This includes group therapy and training in basic computer skills (most clients are untrained for any work). They're also taught how to compile a CV to apply for a job.

Afternoons are spent making crafts – four days a week for themselves to sell, the fifth for the home to sell and so raise money for raw materials. From their personal sales, they receive 50% and 50% is put away for them, so they're taught to save! After dinner at six there's free time until nine which is bed time.

Lerato has now been with us for three months. She's learned to use a computer and how to make a variety of crafts which she can sell to earn some money. These achievements have restored some of her confidence, her trust in people, and her ability to make good decisions.

She feels ready to face the world, find a job and a place for her and her children to live. *"This place has given me hope,"* she says.

Great plans ahead

The centre currently can take up to 15 women – either single or mothers and children up to 12 years. Major Moya is establishing a weekend Help Desk at the Pretoria Corps (church).

"We are not about accommodation, we're about restoration," said Major Moya. *"We're all about empowerment – they're ready to leave when they are feeling that they have the strength of God within them."* It is here that they come to find temporary shelter: women and child victims of domestic violence and cruelty, rape survivors, women who've been evicted from their homes or who live in fear in parks, and some who've escaped from a situation of human trafficking. Here women and children are promised anonymity and protection, care and understanding.

HELP LINE

The Salvation Army in South Africa has a help line – **08000 73728** – which we would like every family to keep where it can easily be seen, particularly when there are children who may be shy to report any incident, but would feel comfortable discussing such a subject anonymously with someone specifically appointed to the task.

On average, each month we receive 30 to 40 calls on this line. They include tip-offs; requests to find out if a job offer is legitimate or not; people asking for help and some just needing to speak to someone for a while.

Our shelters for women have housed a number of victims over the years, and our men's shelters have helped several fishermen who were victims of trafficking. Our children's homes have helped – and some are still helping – child victims.

Our work with female prostitutes continues as we build relationships with them so that we can serve this lost community better. As The Salvation Army we have positioned ourselves against the legalisation of prostitution. We're calling for a country where prostitution is not an option for young women or men seeking to put food on the table for their families.

Our beliefs

We believe in social justice and the sanctity of all life. ***Every life matters*** is not just a slogan for us, it's a reality. We also believe that, as a nation, we can build a society that really does care about one another – as is expressed in the core meaning of ***Ubuntu.*** This has to be more than just a dream.

Human trafficking thrives in the dark corners of our society where statistics are hard to find and stories are horrific. We can never stop shining a light into these dark corners to expose the true extent of this darkness. Remember that darkness is merely the absence of light.

FAMILY MISSION CENTRE IN KRUGERSDORP

God and this safe haven get lives back on track.

The Salvation Army Family Mission Centre in Krugersdorp is making an astonishing difference to people who are on the verge of despair. This centre offers a room and three meals a day to families who are facing major difficulties, at an incredibly inexpensive rate, and serves up to 55 people aged 21 – 60. Majors Michael and Amenda Doubell run a well-disciplined home – no drugs, no alcohol – yet the atmosphere is relaxed and happy. Let's have a look at a family that has recently got its life back on track.

Julia* and her two sons were living in Randfontein while dad, Craig* worked in Guinea. He came to visit just before Covid-19 hit and he lost his job as he couldn't return to Guinea. He couldn't find a job here, and neither could Julia who has a human resources diploma. Within no time they lost everything: house, vehicles, furniture, clothes and food. At one point it was so bad they had to live in a park for two weeks. This was the lowest point in their lives. Craig eventually got a job in Port Elizabeth and Julia and their two sons found their way to the Krugersdorp Family Mission centre.

> *"I love this place"* says Julia, *"even the chores are fun. This journey has been very hard. It certainly taught me not to look down on homeless people. It's only with God's grace and mercy that we managed to survive."*

Most people who come here have faced retrenchment and joblessness; others have lived for years on the streets. *"It's marvellous to see people grow and begin to shine as their lives improve,"* says Major Amenda. Her thoughtful regulations and boundaries work well and have earned the Major a great deal of respect.

Major Amenda is just one of the many modern women in The Salvation Army who bring hope and meaning into the lives of so many others.

BENONI GOODWILL CENTRE

Johan (64) sold his pig farm to finance his third grandchild's university studies but has been unable to find employment. Ironically his family turned its collective backs on him. *"Johan had been homeless for four years and we were worried as we hadn't seen him in his usual spot for some time. When next we saw him,"* related Major Jeff Stafford, head of the Centre, *"we asked if he'd like to come to the Goodwill Centre."* Johan was delighted and grateful and has been here for some months now. *"I'm so happy here. Each day I can have a nice hot bath or shower, sleep in a warm bed, and the food is delicious – I don't have to worry about getting enough motorists' hand-outs for food. This Centre has given me back my dignity. I even go to church. The people are kind, friendly and helpful."*

Julia (64), a pensioner, helps in the kitchen. "*I've always loved cooking and God opened my heart to feeding the masses,"* she says. *"I'm happy here … it is my healing. The people are my family. They have helped me realise that without God's grace I am nothing."*

THEMBELA

Where the aged live their hopes

The Salvation Army's Thembela Home for the Aged in Durban is very aptly named: Thembela means Hope. To have hope you need love, kindness and faith. Major Frankie Burgoyne, who runs the Home, has all these in abundance. All 50 male and female residents – aged from 60-92 – love her. She makes them feel really cherished.

"In these distressing times, we're going all out to care for our residents as well as give food parcels to the needy. Some of our residents help prepare these," says Major Frankie.

Naturally the day starts with breakfast and devotions, followed by an hour of gentle exercise, then movies and lunch. Afternoons are lively with bingo, Scrabble and other board games. On Thursdays Home League plays an important role and on Saturdays spirits are lifted over a sizzling braai. Sundays are devoted to the soul through church and relaxation.

"The absence of family leads to loneliness," said Major Frankie. *"Sadly, some of our residents have no family, or family living overseas. During this time it's heartening to see how much unity has developed among our residents – they are really looking out for each other."*

Getting old is never easy. At Thembela there's always a friendly word, a smile, a comforting arm around a frail shoulder, someone to listen to problems and give words of encouragement. Thembela is not only a Home of Hope, it's a sanctuary where the elderly feel welcomed, loved and respected.

STREET FEEDING

Seeing winter through different eyes

Throughout the world, winter can conjure up a million different scenes, from graceful skiing through the snow and the lively activity of frenzied rugby matches, to glowing groups around roaring fires. Even in Africa we share these thoughts. But the reality for many thousands is almost impossible for the average person to even contemplate.

Just imagine what it is like for the poor, the elderly, the hungry and the homeless. Imagine not knowing where you will find your next meal…where you will sleep at night…how you will keep warm with nothing but threadbare clothes between you and the icy cold. Imagine you have little children, so vulnerable, that hunger or cold could kill them.

A magnificent gift

Imagine choosing a birthday present that will actually feed three hundred people. This is what a young woman asked her parents to give her to commemorate her thirtieth birthday: Enough ingredients to enable The Salvation Army to supply three hundred destitute people with a hot meal. This meal took place on a bitterly cold Sunday evening in our Braamfontein Church. *"A scrumptious, piping hot meal of rice and chicken was prepared by our Home League ladies,"* reported Major Piet Semeno, pastor of this church.

Everyone ate hungrily after a heartfelt grace that thanked God and the benefactress for her great gift. The event culminated in the further gift of warm blankets.

A menu of incredible injustices

I spoke to several of those who enjoyed the evening and learned many of their harsh stories.

A grandmother, Grace*, and her two small grandchildren, aged eight and four, who had walked all the way from Hillbrow to Braamfontein to get a hot meal. The children's mother had abandoned them leaving them with Grace to look after and she was finding life incredibly difficult.

Miriam* (61) sleeps next to the Transnet building and shares this space with two equally destitute friends, Angeline* and Nelly*. Miriam has applied for a government pension but so far hasn't received a cent.

Thomas* (39) is a qualified tiler and his brother Eddy* (41) is a qualified security guard. Both lost their jobs because of Covid-19 and the resultant job-shedding. They are both still struggling to find jobs and are grateful for any peace-work that comes their way.

Robert* (54) recycles cans and bottles, it earns him a meagre income *"But"* he says *"it is at least an honest living – I will not do crime."* Robert lives at the Methodist church and relies on prayer to get him through each day. He knows that he will ultimately benefit from God's blessing.

Despite having a code 14 driver's licence, of which he is very proud, Peter* (36) is unable to get work in this current economic climate. Every day he walks the streets looking for handouts to earn the R30 he needs for the city shelter.

Everyone there that night had a tragic story to tell of the hopeless search for jobs… of losing touch with families…of being robbed at night even though they have so little…of sleeping under bridges, in doorways, in parks, in the railway station…

All of them were trying not to lose hope and they welcomed The Salvation Army's help. For people who face daily unrelenting hardship, winter is a time they truly dread in whichever part of the country they live. Ice on frosty grass, smoke-filled huts, heavy rains and winds that blow plastic roofs off, along with the stones that hold them down, hands stiff and cracked, bitter cold that whips around their legs with each step taken, worn-out shoes with holes – and little children who cry because they have empty tummies. This is the kind of winter that millions of impoverished South Africans face. This winter many of these people, as in winters past, will turn to The Salvation Army for help – **they will not be turned away.**

**Building Lives, Futures and Communities – Names changed to protect identities.*

THE SALVATION ARMY

MAKING A **DIFFERENCE**

BUILDING RELATIONSHIPS

FUNDRAISING AND COMMUNICATIONS

The Public Relations Department, based at Territorial Headquarters in Braamfontein, Johannesburg, manages a diverse fundraising portfolio which aims to ensure long-term sustainability to the organisation. Under the able leadership of Captain Velani Buthelezi, the team is involved in a variety of activities:

- Public Relations
- Communications
- Corporate, Trust and Foundation Fundraising
- Legacy Fundraising
- Donor Relationship Management

Sourcing sufficient funding to meet the needs of the organisation is challenging at the best of times. However, with the onset of Covid-19 in 2020 and the resultant lockdown of the country over the following two years, it became more so. The Salvation Army was humbled to see that support from our committed donors continued unabated.

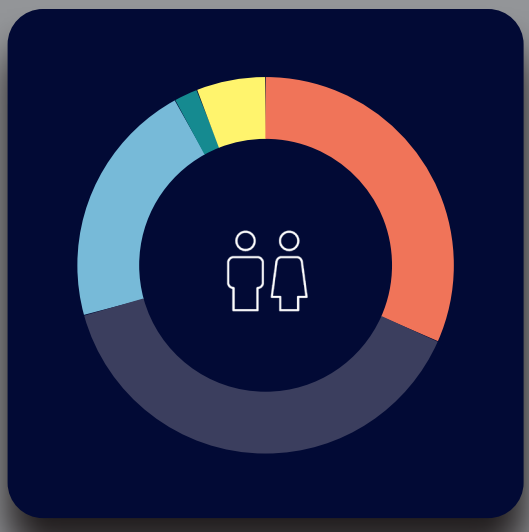
It was a stressful time for the organisation, but with excellent management and the commitment of dedicated staff, we managed to raise enough funds to continue our services to distressed communities.

The Department is ably and willingly assisted by the pro-bono services of The Odd Number who, through innovative marketing campaigns, ensure that our brand is well publicised and recognised. Our thanks are also extended to AdReach and Primedia Outdoor who carry free outdoor advertising on an annual basis. Donated advertising is of great value to us as we are unable to spend vast amounts on marketing due to the fact that income is sourced from donations and is primarily used to support those we serve.

Highlights during the year under review

The Salvation Army Southern Africa Territory was fortunate to receive support from The Salvation Army World Services Office (SAWSO) to strengthen the PR Department's ability to raise funds. As a result of this three-year sponsorship, we are able to provide, ongoing training to our newly-appointed Legacy Officer and, employ a Digital Communications Officer. These two new appointments during the year under review have strengthened our fundraising capability considerably and will result in greater awareness of the organisation on Social Media platforms, attract a younger audience and expose our services to relevant professionals. The sponsorship includes a vehicle which enables these two appointees to get into the community, visiting age-care centres, legal firms and creating innovative material for distribution on social media.

Our broad-based approach to funding ensures that we are successful in our fundraising endeavours. The diagram below indicates the levels of funding received from different sectors.



- 21% Individual donors
- 2% Corporates
- 32% Trusts & Foundations
- 39% Estates
- 6% Gifts in Kind

We give a voice to the voiceless

Every year The Salvation Army is called upon to help people who do not have access to a fair and minimum standard of living. We do this by meeting their critical needs: a place to sleep; food to eat and provision of basic necessities. However, we also like to see long-term transformation in people's lives which is why we engage in research and advocate to Government.

REPORT OF THE CHIEF FINANCIAL OFFICER

The Salvation Army has continued to make good progress during a period of uncertainty in Southern Africa. For the year ending 31 March 2022, The Salvation Army recorded an anticipated deficit of R3,119m. It is important to note that there was a decline in Public Support from R48,134m (2021) to R42,559m (2022). This could be attributed to an uncertainty amongst our donors (as also reported during the previous year) and the impact of Covid-19. It was noticeable that many donors still donated funds but restricted it to support people who were victims of the riots during July 2021.

We also experienced a downward trend in church gatherings and tithing by our church members. Income from investments increased to R7,198m (2021 - R5,572m) due to the resumption of dividends received from our investments in health facilities.

Grants received from the Department of Health reduced in one of our health facilities. This was due to the downscaling of operations.

Internal funding reduced if compared to the previous year. We received support from our International Headquarters during 2021 to protect us against the negative impact of Covid-19.

Donations in kind (mainly food donated by supermarket chains) increased, for which we are grateful.

Administrative costs increased to R13,224m from R12,567m the previous year. We, again, did not grant salary increases and some vacant posts were not filled. This constitutes 10,1% of total costs. This was unfortunately not in line with our target. We strive to keep this below 10% of total costs.

The Salvation Army will continue to explore means to increase income and improve sustainability. Various projects funded by the United States of America Territory, and also other global donors, were implemented.

Investments are managed under the terms of an Investment Committee mandate by a credible external investment bank. An Investment Committee monitors the performance against set benchmarks.

We implemented a new accounting system during the year, in line with global standards.

We also implemented governance principles to comply with the King Code principles of good governance.

Leon Viljoen
Chief Financial Officer

STATEMENT OF COMPREHENSIVE INCOME FOR THE YEAR ENDING 31 MARCH

	R '000 2022	R '000 2021
INCOME		
Government Funding	66 077	66 960
Public Support	42 559	48 134
Investment Income	7 198	5 572
Internal Funding	9 660	13 937
Rent of properties	1 051	667
Donations in kind	1 279	595
	127 824	135 865
EXPENSES		
Programme work	117 719	123 118
Administrative costs	13 224	12 567
	130 943	135 685
(DEFICIT)/SURPLUS	(3 119)	180

STATEMENT OF FINANCIAL POSITION 31 MARCH

	R '000 2022	R '000 2021
ASSETS		
Properties	88 377	87 989
Investments	96 787	102 227
Debtors	26 523	31 182
Other assets	2 307	3 119
Total assets	213 994	224 517
LIABILITIES AND NET ASSETS		
Reserves	101 526	105 972
Liabilities	19 147	19 899
Equity or Net Assets	93 321	98 646
Total liabilities and net assets	213 994	224 517

TO OUR SUPPORTERS, DONORS AND FRIENDS

Donations, no matter the size, are vital to the continuance of the work of The Salvation Army Southern Africa Territory and the communities we serve.

We sincerely thank each and every one of YOU, our loyal donors for helping us make an impact. When making a donation, be assured that your gift is going to the people who need it the most.

Our appeals for financial support or assistance in kind, mean that you are able to align your hard-earned money with a cause whose sole intention is to support the range of programmes we offer. Thank you for working with us to assist those in desperate need in this country.

If you would like more information, make a donation, or leave a lasting gift in your will, please contact **safpr@saf.salvationarmy.org,** call **011 718 6746** or visit our website **www.salvationarmy.org.za**

As a registered PBO, Section 18A tax receipts are routinely provided for all donations.

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